

TelOne Product Offer

WINTER SPECIALS



We are excited to launch our monthly **Product Offer** where you get to know more of our offering to you our valued customer. TelOne is there for you during this lockdown period and beyond with our amazing range of products and value added services that allow you to continue working and learning effectively from home and of course we allow you to relax and enjoy online entertainment as well.

“
TelOne is there for you during this lockdown period
”

  
Voice | Broadband | Satellite

Runhare House, 107 Kwame Nkrumah Avenue:
Harare: (024) 279 1701, Bulawayo: (029) 226 6161 or
288 6688, Gweru: (054) 222 4191 or 223 0617,
Mutare: (020) 264 606 or 267 666, Masvingo: (039)
226 3302 or 226 2491.
Call Center: (024) 270 0950

Enjoy 10% discount on unlimited broadband packages for teleworking or eLearning

In light of the Covid-19 outbreak which has significantly changed the way we work, learn or play, TelOne is offering a 10% discount for corporates and schools. A 10% discount is automatically given for a group of 10 people who subscribe for the Home Intense Bundle of \$1 879.

Schools can take advantage of this offer to help facilitate the provision of e-Learning facilities for staff and students. Corporates can do the same for teams working remotely from home.

www.telone.co.zw

TelOne BROADBAND

GET THE MOST AFFORDABLE E-LEARNING SOLUTION

Subscribe for the Home Intense Package, as a group of 10 students and enjoy 10% discount

HOME INTENSE BUNDLE

MAX SPEED 108 Mbps
 100GB FREE
 100GB
 RTGS\$1 879
 PREVIOUSLY \$2087

Enjoy the flexibility of studying online from home with the Home Extra 15GB Package, which is valid for 40 days

HOME EXTRA (valid for 40 days)

DOWNLOAD CAP 15GB
 MONTHLY RENT \$280

Our other Home Broadband Packages also offer value for money and you can select the one that works for you and your family for education and entertainment needs.

Video | Broadband | Satellite

LET'S FIGHT COVID-19 TOGETHER

STAY HOME STAY SAFE

Home Learning made easy with TelOne Learners Tab

Learners Tab is a learner-oriented interactive digital education platform for 5 subjects that include Mathematics, English, Biology, Physics and Chemistry, covering the GCSE and iGCSE syllabus. The Learners Tab is available online through our website streaming service and Mobile App.

To sign up for service email the Learners Tab Team @ learnerstab@telone.co.zw



TelOne Centre for Learning goes Virtual

TelOne Centre for Learning (TCFL) is now offering online classes. Students can access classes on the following domain <https://tcflonline.ac.zw>.

Step By Step guide to TCFL e-learning Portal

Call for Free on your landline

With TelOne's prepaid voice service, you can control your communication spend and you are guaranteed of no surprise bills at the end of the month. You also get to enjoy Unlimited On-Net Talk Time with the TelOne voice bundle, for just \$50 you get unlimited talk time to call from landline to landline for the whole month. Recharge vouchers are available in TelOne Client Service centres nationwide, major retail outlets, the TelOne Mobile App or Self-service portal- <https://selfservice.telone.co.zw/>

Your landline also allows you to do **Teleconferencing with up to 60 people**



The only recharge bundle that gives you **UNLIMITED on-net talk time for FREE for 30 days.**

TelOne Voice prepaid vouchers are available on the following online platforms and retail outlets:



Call Centre (024) 2 700950

How do I make a conference call



1. Dial number and when answered ask recipient to hold on for a conference call
2. Tap hook and dial the second number, when answered ask the recipient to hold on for a conference call
3. To add third participant tap hook again, press 3 and then dial the number
4. To connect more than 3 people on the conference call, dial 6 and then dial the telephone number eg 6 2700950 and wait for call to be answered.
5. Repeat process until you have connected all participants.

New Customer Premises Equipment Prices

Payments for CPE are done at any TelOne Client Service centre nationwide.

CPE ITEM	USD
ADSL Modem	50.00
FTTH Modem	110.00
Wireless Router	55.00
Ka Band Kit	1050.00
Telephone Handset	20.00
Cordless Handset	45.00
LTE Indoor Modem	110.00
LTE Mifi Modem	70.00
ADSL Modem Insurance	1.00
FTTH Modem Insurance	2.00

ADSL | WIFI | FIBRE

Powered by **TelOne BROADBAND**

ENJOY DEOD PREMIUM

ON ALL UNCAPPED PACKAGES

Subscribe to Uncapped Broadband and enjoy DEOD Premium!

Unlimited browsing with unlimited entertainment. **Subscribe to any of our uncapped packages and get complimentary DEOD Premium with your purchase.** Promotion runs from 1 April to 1 July 2020!

Connect with TelOne, the most affordable and fastest broadband.

#TelYourStory

www.telone.co.zw *Promotion starts April



Complimentary DEOD Premium for all uncapped customers this month of June

Great News! If you are on the unlimited packages you get complimentary DEOD subscription on the premier package. Now is the time to upgrade to infinity Pro or Intense. Promotion is valid till 1 July 2020

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Powered by **TelOne BROADBAND**

HAVE YOU HEARD THE GREAT NEWS?

WE'VE SLASHED OUR PRICES

Try our FREE-TO-AIR channels

DEOD Premium	WAS	NOW
MONTH	ZWL310.30	ZWL155.02
DAILY	ZWL23.29	ZWL12.94
On Demand	WAS	NOW
MONTH	ZWL155.02	ZWL103.26
DAILY	ZWL23.29	ZWL9.06

T and C* apply: Prices are pegged at the USD equivalent using the official ruling Bank exchange rate.
NO extra charge for data if you have an active TelOne Broadband connection. T* & C* apply

Download the DEOD Mobile App on

ADSL | WIFI | FIBRE

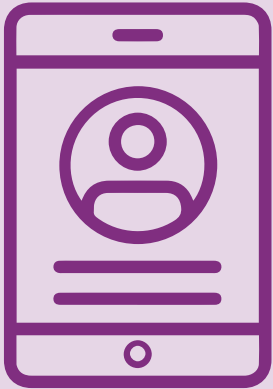
Did You Know? We have slashed our prices for DEOD

Yes. That's right, we have slashed our prices and you can enjoy more entertainment with TelOne DEOD. There is no extra charge for data if you have an active TelOne Broadband connection.

How do I sign up for DEOD?

1. Simply Visit <https://www.zim.deod.tv/>
2. Click on Register
3. Enter your Email and Preferred Password.
4. Click on Accept Terms and Conditions.
5. Click to accept DEOD Communication (Optional).
6. Click on Register
7. Go to Your Email to activate your account by clicking the link in the Activation Email.

Payments made easy with the TelOne Self Service Portal



1. Visit the self-service portal on <https://selfservice.telone.co.zw>
2. Click account login
3. Click register as a new user, fill in the details to register
4. One Time Password (OTP) will be sent as a text to your mobile number
5. Input the OTP and the preferred password
6. Complete registration for an automatic login.
7. Enter user name (telephone number) and password to check your balance for both voice and data bundle balances

TelOne introduces more WhatsApp Helplines



For more convenience TelOne Contact Centre has additional WhatsApp Number to promptly address your requests, enquiries or queries. The following numbers are available from 0830 hours to 1630 hours daily:

Harare 0719 700 951/ 0719 700 952/ 0718 700 953	Bulawayo 0719 700 954	Midlands 0719 700 955	Masvingo 0719 700 959	Manicaland 0719 700 960	Mashonaland East & Central 0719 700 962	Mashonaland West 0719 700 964
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Our national Call Centre number 0718 700 950 is available 24 hours a day.

Pay For TelOne Safely From The Comfort Of Your Home

Get it all done, the smart way!

Online Platforms



TelOne Mobile app

TelOne self-service portal:

<https://selfservice.telone.co.zw/>

PayNow - <https://www.topup.co.zw>

TechZim - <https://www.techzim.co.zw>

Indigoo - <https://www.indigoo.co.zw>

Banks



Pay using your banks USSD code. TelOne services are under the Pay Bill option on all the bank menus.

Stanbic Bank *247#
Ecobank *245#
CBZ *230#
MyCash *212#

Steward *210#
FBC *220#
NMB *240#

First Capital *229#
Nedbank *299#
Agribank *277#

Metbank *234#
NBS *202#
BancABC *242#

Bank Transfer



You can settle your bill through bank transfer to any of the bank accounts listed below. Please remember to write your account number.

• Stanbic	Nelson Mandela	9140000136599
• CBZ	Kwame Nkrumah	01120146220030
• FBC	FBC Centre	3170140160133

FCA Accounts



Bank	Acc. Number
CABS	1125248912
Stanbic Bank	9140001071393
CBZ Bank	01120146220798
FBC Bank	4870140160134

Bank	Acc. Number
Standard Chartered Bank	8740406896600
ZB Bank	4158393333405
Ecobank	181197616919401
POSB	500002208592
BancABC	10109166633010

The account name is TelOne (Pvt) Ltd, which is a NOSTRO (DOMESTIC) account. Remember to send proof of payment and payment details to rtgs@telone.co.zw

Retail Outlets



You can also purchase home broadband and prepaid voice recharge vouchers from the following outlets:

*PicknPay / TM *Spar *OK *OK Mart *Bon Marché *MyCash

*Subject to operating hours of the retail outlet