

Request for Quotations SLOT 2

ITEM NO	RFQ No.	DESCRIPTION	QTY	SPECIFICATION
1	557-26	Supply and delivery of GXP 1628 Grandstream IP Phone	60	Specification attached below
2	558-26	Supply and delivery of Cartridges DL5120	2	

Closing date for ALL Tenders: On or before 11:00hrs; Wednesday 1 July 2026

Bidding Terms

- Quotations should be in US\$ payable in local currency
- Payment Terms – 30 days
- Bidders to provide valid tax clearance certificate
- Bidders with outstanding orders for any of the above items will not be considered.
- TELONE RESERVES THE RIGHT TO INCREASE AND DECREASE QUANTITY
- Bidders should also be compliant with the new regulations for FISCAL TAX INVOICE where necessary.
- Each tender should be in its own envelope; tenders should not be mixed on one quotation.
- It is the Bidder's responsibility to ensure that they receive a receipt confirming submission of their bid that has correct details of the Bidder and the number of the Bid.

Your Tender should state the price (Please state your VAT status), a firm delivery date Emailed to both procurement@telone.co.zw and procurement@telmail.co.zw. Physical copies to be **HAND DELIVERED** to TelOne, Procurement, 8th Floor, Runhare House.

SPECIFICATION RFQ 577-26 IP PHONE

Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP/RARP, ICMP, DNS (A record,S-RV, NAPTR), DHCP, PPPoE, SSH, TFTP, NTP, STUN, SIMPLE, LLDP-MED, LDAP, TR-069, 802.1x, TLS, SRTP, CDP/SNMP/RTCP-XR
Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Ethernet ports, integrated PoE
Graphic Display	132 x 48 (2.95'') backlit graphical LCD display
Feature Keys	2 line keys with dual-color LED and 2 SIP accounts, 3 XML programmable context sensitive soft keys, 5 (navigation, menu) keys, 8 BLF keys, 13 dedicated function keys for MUTE, HEADSET, TRANSFER, CONFERENCE, SEND and REDIAL, SPEAKERPHONE, VOLUME, PHONEBOOK, MESSAGE, HOLD, PAGE/INTERCOM, RECORD, HOME
Voice Codecs	Support for G.711μ/a, G.722 (wide-band), G.723, G.726-32, G.729 A/B, iLBC, in-band and out-of-band DTMF (In audio, RFC2833, SIP INFO), VAD, CNG, AEC, PLC, AJB, AGC
Telephony Features	Hold, transfer, forward (unconditional/no-answer/busy), call park/pickup, 3-way conference, shared-call-appearance (SCA) / bridged-line-appearance (BLA), downloadable phone book (XML, LDAP, up to 1000 items), call waiting, call history (up to 200 records), off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot desking, personalized music ringtones, server redundancy & fail-over

Headset Jack	RJ9 headset jack (allowing EHS with Plantronics headsets)
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HD Audio	Yes, HD Handset and speakerphone with support for wideband audio
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Base Stand	Yes, 2 angled positions available, wall mountable
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Wall Mountable	Yes
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QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
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Security	User and administrator level access control, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, TLS, SRTP, HTTPS, 802.1x media access control
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Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, simplified and traditional Chinese, Korean, Japanese and more
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Upgrade/Provisioning	Firmware upgrade via TFTP / HTTP / HTTPS, mass provisioning using TR-069 or AES, FTP/FTPS
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Power & Green Energy Efficiency	Universal Power Supply Input 100-240VAC 50-60Hz; Output +5VDC, 600mA; PoE: IEEE802.3af Class 2, 3.84W-6.49W; IEEE802.3az (EEE)
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Physical	Dimension: 220.5mm (L) x 192.5mm (W) x 76.0mm (H) (with handset) Unit weight: 0.8kg; Package weight: 1.2kg
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Temperature and Humidity	Operation: 0°C to 40°C, Storage: -10°C to 60°C , Humidity: 10% to 90% Non-condensing
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Package Content	GXP1628 phone, handset with cord, base stand, universal power supply, network cable, Quick Installation Guide, brochure, GPL License
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Compliance	FCC: Part 15 (CFR 47) Class B CE : EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, EN60950-1 RCM: AS/ACIF S004; AS/NZS CISPR22/24; AS/NZS 60950; AS/ NZS 60950.1
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