



Application for ADSL Service

1. Customer Market (Put an X in the correct box)

Residential Business Government Nonprofit other specifications

2. Specify the telephone number on which you require ADSL Access

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3. ADSL Bundles

Please tick bundle required

Bandwidth Download/Upload	E-mail addresses	Monthly Data volume	Modem	Tick bundle Required
Basic Up to 256/64k	Max 1	10 Gig	1 Ethernet port	
Silver Up to 512/256k	Max 2	15 Gig	1 Ethernet port	
Gold Up to 1Mb/256k	Max 3	20 Gig	4 Ethernet port	
Platinum Up to 2Mb/512k	Max 5	Unlimited	4 Ethernet port	

4. Residential - Personal details

Title.....

Surname.....First Names.....

National Registration number /passport number.....

Residential address.....

Postal address.....

Contact details Telephone number Home..... Work

Cell.....Email.....Fax.....

5. Business / Government/Non Profit or Company Details

Company Name.....

Registration number

Nature of business

Physical address.....

Postal address.....

Contact details : Telephone numberemail.....

Website.....Fax number.....

6. Details of owners / directors / members

Name / title.....identity numbercontact number.....

Name / title.....identity numbercontact number.....

Name / title.....identity numbercontact number.....

Name / title.....identity numbercontact number.....

7. Installation details

Address.....

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8. Terms and conditions

The provision of Tel•One ADSL access is subject to network availability, distance from nearest access point and other limitations. It is therefore advisable to seek the advise of Tel•One before purchasing ADSL modems

The service is subject to signing a 12 month’s contract with Tel•One.

All Tariffs are subject to change and will be communicated accordingly.

Payments are in advance

Payment of bills should be on due date outstanding accounts will attract an administrative fee as determined from time to time

Prerequisites for an ADSL service. The customer

- Must have an existing fixed telephone service that use copper line infrastructure or can get such service installed prior to getting ADSL service.
- Must have a PC that meet the following requirements
 - 1) Network interface card NIC (RJ-45 port)
 - 2) Web browser (internet explorer, firefox, etc)
- Must have a power point exclusively available for the ADSL modem. The modem must be installed within 2m from the PC/hub/router.

9. Payment undertaking

I/we.....the undersigned

- a) Declare that the information provided is correct
- b) Do hereby and accept and agree to the terms and conditions of this contract

Signature..... date.....